

## Trash Pickup Guidelines

All household waste must be bagged, placed in the can(s) , and set out the evening before scheduled collection day. All household refuse must be in the can(s). If an extra can is needed, please contact our office; loose bags placed on the ground next to the can(s) may not be collected. Can lids may remain open or unsecured after servicing. We also collect up to 3 bags of yard waste and up to 5 small, flat, broken-down boxes per unit as space allows on the truck. Please do not place containers of liquid in cans to be collected.

### **Holidays and Weather Delays**

Zan's Refuse only delays service for Thanksgiving Day, Christmas Day, and New Year's Day. All refuse collection will be delayed one day for these holidays and may be collected on Saturday.

Please check our website for weather delays or closures. Should a delay occur, refuse will be collected the next day (weather permitting); the remainder of the week will also be delayed and may be collected on Saturday.

### **Christmas Trees**

Zan's strongly encourages environmental stewardship and encourages Christmas tree recycling. Refer to [CVWMA's](#) website for specific locales. Zan's will collect Christmas trees the first two weeks of January each year. Trees should be placed at the curb and must be free of all ornamental decoration. Trees that are over 5 feet tall must be cut in half and not be larger than 4 inches in diameter. We collect REAL Christmas Trees only.

### **Yard Waste Guidelines**

- Limbs and brush must be no larger than 3 feet in length and 4 inches in diameter
- Bundle limbs and brush with rope or twine, where the bundle is no larger than 2 feet in diameter
- Weight limit for yard debris (grass clippings, leaves, brush, etc.) is 35 pounds per bag or bundle.

### **Can "Ownership" and Enclosures**

We recommend that all cans be visibly labeled with large, sticker, non-permanent house numbers. For backdoor customers, we also suggest that the area where the can is kept be labeled, especially in the case of collection behind townhomes.

Zan's crew members will not go inside doors or enclosed areas to retrieve can(s) except for those that are contracted through an HOA. All cans must be visible and accessible for refuse collection. We do not accept keys or combinations for locks or doors.

### **Unacceptable Household Waste**

- Landscaping debris ie. rocks, dirt, sod, tree stumps, mulch, timbers, etc.
- Construction and remodeling debris ie. concrete, bricks, lumber, tile, drywall, etc.
- Appliances, major electronics, computers, fluorescent bulbs
- Furniture, mattresses, area rugs, carpet, lamps, etc.
- Hazardous waste ie. wet paint, automotive fluids, petroleum products, tires, flammable products, asbestos tiles, rechargeable batteries, pesticides, pool/photo chemicals, household cleaners with ammonia or bleach, propane tanks, etc.
- Prescription or expired medications
- Bio-hazardous material: needles, dead animals, unbagged fecal waste, etc.